

Littleport Community Primary School and Preschool



Littleport Community
Preschool



Closed-Circuit Television (CCTV) Policy

Ratified: March 2026

Review: March 2027

Signed:

Chair of Governors

Date: 12th March 2026

1. Owner Operator Data and Controller of the Scheme – Mr Adam Rivett, Headteacher

Littleport Community Primary School and Preschool considers a CCTV Scheme can contribute to security and the health and safety of students, staff and visitors and the local community.

The purposes of the CCTV Scheme in Littleport Community Primary School and Preschool also provides monitoring systems to assist with the protection of the public property, community safety, thereby improving the quality of life for the public in general.

The general management of CCTV Littleport Community Primary School and Preschool is currently vested with the Site Manager.

The day-to-day management of the CCTV system will be the responsibility of the Site Manager.

2. Siting the Cameras

The Governing Body has considered the proper location of CCTV cameras, where they exist, in and around School. The location of additional cameras is based upon a variety of information including security and health and safety.

3. Standards

All such CCTV equipment installed in Littleport Community Primary School and Preschool will only be sited in such a way that it only monitors those spaces that are intended to be covered by the equipment.

CCTV will not overlook neighbouring properties.

The employees and students will be made aware of the purpose(s) for which the scheme has been established and notices to this effect will be displayed in the school reception area and the school hall foyer. Parents/carers will be informed through correspondence and website.

The operators will only use the equipment in order to achieve the purpose(s) for which it has been installed.

Cameras that are adjustable by the operators will not be adjusted or manipulated by them to overlook spaces which are not intended to be covered by the scheme, other than as described below.

If it is not possible physically to restrict the equipment to avoid recording images from those spaces not intended to be covered by the scheme, then operators will be trained in recognising the privacy implications of such spaces being covered.

Signs, of no less than the minimum standard will be placed so that the public are aware that they are entering a zone that is covered by CCTV.

The signs should be clearly visible and legible to members of the public.

The size of signs will vary according to circumstances.

The signs should contain the following information:

- a) Identity of the person or organisation responsible for the scheme
- b) The purposes of the scheme
- c) Details of whom to contact regarding the scheme
- d) Any other information that may become a statutory requirement

4. Quality of Images

4.1 Standards

Upon installation, an initial check will be undertaken to ensure that the equipment performs properly. Regular checks will be made thereafter to ensure that the system is operating properly.

Images are retained on a hard disc/cloud drive for a period of 30 days. Copies can be made for investigation purposes.

Checks will be made to ensure the accuracy of any features such as the location of the camera and/or date and time reference. Where the time/date etc. are found to be out of sync with the current time/date, the operators will take such remedial action as is continued in the operations manual to correct the error. A note of such changes will be recorded in the daily occurrence log.

Cameras will only be situated so that they will capture images relevant to the purpose for which the scheme has been established.

When installing cameras, consideration must be given to the physical conditions in which the cameras are located.

Cameras are to be properly maintained and serviced to ensure that clear images are recorded. Servicing will be carried out at least annually.

Cameras should be protected from vandalism in order to ensure that they remain in working order.

A maintenance log will be kept in the monitoring centre of the system concerned.

The Site Manager will be:

- i. The person responsible for making arrangements for ensuring that a damaged camera is fixed
- ii. Ensuring that the camera is fixed within a specific time period
- iii. Monitoring the quality of the maintenance work

5. Processing the Images

5.1 Standards

Images should not be retained for longer than is necessary and unless required for specific investigation or evidential purposes, deleted after 30 days have passed.

Once the retention period has expired, the images should be removed or erased.

Images that are to be retained for evidential purposes will be retained in a secure place to which access is controlled.

Monitors displaying images from areas in which individuals would have an expectation of privacy should not be viewed or be capable of being viewed by anyone other than authorised persons.

Access to the recorded images should be restricted to a manager or designated member of staff who will decide whether to allow requests for access.

Viewing of the recorded images should take place in a restricted area, for example, in a manager's or designated member of staff's office, other employees should not be allowed to have access to that area when a viewing is taking place.

The CCTV system can be viewed remotely via a mobile device application. The Hik-Connect application is only authorised to be downloaded and used by staff at the discretion of the Headteacher. The viewing of camera images via a mobile device should only be used to confirm the security of the school site **or to review an incident in line with standard practice outlined within this policy.**

Removal of the medium on which images are recorded, for viewing purposes, should be documented as follows: (Appendix A)

- a) The date and time of removal
- b) The name of the person removing the images
- c) The name(s) of the person(s) viewing the images
- d) The reason for the viewing
- e) The outcome, if any, of the viewing
- f) The date and time the images were returned to the system or
- g) Secure place, if they have been retained for evidential purposes

All operators and employees with access to images should be aware of the procedure that needs to be followed when accessing the recorded images.

All operators should be trained in their responsibilities under the Code of Practice, i.e. they should be aware of:

- a) The user's security policy e.g. procedures to have access to recorded images
- b) The user's disclosure policy

6. Access to and disclosure of images to third parties

6.1 Standards

All employees should be aware of the restrictions set out in this code or practice in relation to access to, and disclosure of, recorded images.

Access to recorded images will be restricted to those persons who need to have access in order to achieve the purpose(s) of using the equipment.

All access to the medium on which the images are recorded should be documented.

Disclosure of the recorded images to third parties should only be made in limited and prescribed circumstances. Subject to the paragraphing above, in disclosure will be limited to the following classes of persons/agencies:

- Law enforcement agencies, where the images recorded would assist in a specific enquiry
- Highways authorities in respect of traffic management matters
- Prosecution Agencies

All requests for access or for disclosure should be recorded, if access or disclosure is denied, the reason should be documented.

If access to or disclosure of the images is allowed, then the following will be documented. (Appendix B)

- The date and time at which access was allowed or the date on which disclosure was made
- The identification of any third party who was allowed access or to whom disclosure was made
- The reason for allowing access or disclosure
- Location of the images
- Any crime incident number to which images may be relevant
- Signature of person authorised to collect the medium – where appropriate

Recorded images will not be made more widely available – for example they should not be routinely made available to the media or placed on the Internet.

7. Access by data subjects

7.1 Standards

In accordance with the Data Protection Act 2018, an individual who believes that their image has been captured by this scheme is entitled to make a written request to the Data Controller. Upon payment of the current fee, and the supply of essential information, a systems search will be conducted and subject to certain conditions, the individual will be allowed access to the personal data held

(The current maximum fee is £10.00 and may be reviewed)

All subject access requests should be referred in the first instance to the Headteacher.

All staff involved in operating the equipment must be able to recognise a request for access to recorded images by data subjects and how such requests are to be dealt with.

Data subjects should be provided with a standard subject access request form, a copy of this form is attached at Appendix C, which:

- a) Indicates the information required in order to locate the images requested
- b) Indicates the information required in order to identify the person making the request
- c) Indicates the fee that will be charged for carrying out the search for the images requested

NB. The above mentioned form will also enquire whether the individual would be satisfied with merely viewing the images recorded. The form will also indicate that the response will be provided promptly and in any event within 20 days of receiving.

Individuals, at the time of any subject access request, will be given a description of the type of images recorded and retained and the purpose for which the recording and retention takes place. They should be informed of their rights as provided by the 2018 Act.

Prior to any authorised disclosure, the Headteacher will need to determine whether the images of another “third party” individual features in the personal data being applied for and whether these third party images are held under a duty of confidence.

If third party images are not to be disclosed and the school are unable to edit out people to protect their identity, the footage will not be shared.

If the Headteacher decides that a subject access request from an individual is not to be complied with, the following should be documented:

- a) The identity of the individual making the request
- b) The date of the request
- c) The reason for refusing to supply the images requested
- d) The name and signature of the person making the decision

Individuals wishing to make a subject access request can find more information about their rights, the process of making a request, and what to do if they are dissatisfied with the response to the request on the [ICO website](#).

8. Other rights

Under the Data Protection Act 2018, individuals also have the following rights which may be applicable to CCTV schemes:

- Right to prevent processing likely to cause damage or distress
- Rights in relation to automated decision taking
- Right to seek compensation for failure to comply with certain requirements

Where a request is made in relation to other rights, these shall be referred to the Headteacher who will document the request and respond to it.

9. Monitoring compliance with this code of practice

9.1 Standards

The contact point indicated on the sign should be available to members of the public during normal office hours.

Enquirers should be provided on request with one or more of the following:

- a) A copy of this code of practice
 - b) A subject access request form if required or requested
 - c) Appendix C
 - d) The Complaints Procedure to be following if they have concerns about the use of the system.
- The school leaders should undertake regular reviews of the documented procedures to ensure that the provisions of the Code are being complied with
 - An internal annual assessment should be undertaken which evaluates the effectiveness of the system
 - De-personalised details of complaints will be maintained and will be included in an annual report the CCTV system
 - A copy of the Complaints Procedure will be made available upon request from the School's Office Manager

10. Data Retention Guide

Please refer to the Data Retention Policy for all aspects of school records. This can be found on the school's website with copies available via the School Office at a charge.

APPENDIX A

**C.C.T.V. – LITTLEPORT COMMUNITY PRIMARY SCHOOL AND PRESCHOOL RECORDING OF VIEWING BY
AUTHORISED SCHOOL STAFF**

Date and Time Image Viewed:.....

Name of Person(s) Viewing the Image:.....

Designation:.....

Reason for the viewing:.....
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Outcome, if any, of the viewing:.....
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APPENDIX B C.C.T.V. – LITTLEPORT COMMUNITY PRIMARY SCHOOL AND PRESCHOOL

RECORDING OF VIEWING BY THIRD PARTY (e.g. Police)

Date and Time Access Allowed:.....

Name of Third Party and Designation.....

Identification of any third party who was allowed access:.....
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.....

Names of school staff present:.....

Reason for allowing access:.....

Crime incident number if applicable:.....

Signature of the person authorised to collect the recording.....

Date and time copy created for evidential purposes:.....

APPENDIX C C.C.T.V. – LITTLEPORT COMMUNITY PRIMARY SCHOOL AND PRESCHOOL

FORM TO REQUEST ACCESS TO CCTV IMAGES – FEE £10.00

NAME:.....

ADDRESS:.....

DATE OF BIRTH:.....

TELEPHONE NUMBER:.....

Date image recorded:.....

Time image recorded:.....

Are you satisfied with merely viewing the CCTV footage containing your image? (Please delete) YES/NO

Please complete the above form and contact the School Office for details of how to pay the £10 processing fee.

The Headteacher will consider the request and respond within 20 days.